

## BayWise Messages

#1 Thanks for calling 888-BayWise, a toll-free information line sponsored by water pollution prevention agencies in the San Francisco Bay Area

If you are calling for the location of the nearest hardware store or nursery store providing less-toxic pest control information and products, press 1 now

(provide a 2-second delay)

If you are calling for general information on how you can prevent water pollution, stay on the line, and listen for either the "storm water" or "water pollution prevention" option when routing your phone call

#2 Please enter your zip code now using the number keys on your telephone

(Spanish referral for San Francisco and San Jose)

#40,41,42 You have entered a zip code outside of the BayWise system.

#37,38,39 You have entered a zip code outside of the BayWise system. However, we do not want to lose your request for information, so please call the following phone number so that we may still provide you with assistance. The phone number to call is 510-622-2453. That's 510-622-2453. Thank you.

#104 You have entered a zip code outside of the BayWise system, please stay on the line

x2453 Hello, you have reached the BayWise information system. We are not available to take your call. However, we do not want to lose your request for information, so please leave us with your name, address, and phone number; and we will try and send you information as soon as possible on your question or brief request. Thank you

## **BayWise Messages**

#1 Thanks for calling 888-BayWise, a toll-free information line sponsored by water pollution prevention agencies in the San Francisco Bay Area

If you are calling for (information on how you can prevent water pollution), stay on the line, and listen for either the “storm water” or “water pollution prevention” option when routing your phone call